

15 signification of a request; and

16 [5)] means connected to the CPU for outputting the information to an output user  
17 interface.

2. (Amended) [A] The system according to claim 1, wherein the CPU comprises a microprocessor.

3. (Amended) [A] The system according to claim 1, wherein the at least one user interface module comprises a remote access terminal.

4. (Amended) [A] The system according to claim 1, further comprising a fourth functional module comprising a user profile management capability.

A<sup>1</sup>  
end

5. (Amended) [A] The system according to claim 4, wherein the CPU means [response] responds to said request by executing at least one of first, second, third, and fourth functional modules.

6. (Amended) [A] The system according to claim 1, wherein the means connected to the CPU for outputting the information comprises means for outputting to a facsimile.

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Please add the following new claims:

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1 7. The system according to claim 1, wherein an input customer profile is selectively entered  
2 by an individual sales agent, and wherein said lead management capability supplies a best  
3 match output of said customer profile.

1 8. The system according to claim 1, wherein said lead selection capability is for supporting a  
2 sales agent and to provide leads on an as-needed basis such that when said agent looks for  
3 new customers, said agent inputs through said means for inputting lead selection parameters  
4 for requesting leads that best fit what said agent desires.

1       9. The system according to claim 1, wherein said means for inputting lead selection  
2       parameters allow said user to input the user's individual preferences for traits to be associated  
3       with the leads said user requires for a type of products to be marketed.

1       10. The system according to claim 1, wherein said lead selection capability supplies the leads  
2       which best match a profile input by a user and based on said user's request.

1       11. The system according to claim 1, wherein said lead management capability includes a  
2       quota mechanism for providing use of the leads by the user, and an exclusivity rule for  
3       prevent leads being pursued by multiple users at a same time.

1       12. The system according to claim 1, wherein a user enters its own criteria to said at least one  
2       input user interface module to select leads.

A<sup>2</sup> 1       13. The system according to claim 1, further comprising:

2              means, based on user input through said at least one input user interface module, for  
3       providing feedback to said CPU means, on the leads processed by said user, thereby to  
4       refine a scoring mechanism to improve quality of leads received by said user in the future.

1       14. A lead management system comprising:

2              a central processing unit (CPU);

3              means connected to the CPU for inputting lead management data; and

4              means for inputting lead selection parameters for searching said lead management  
5       data,

6              wherein said CPU responds to a request for leads tailored to inputted selection  
7       parameters by searching said lead management data and outputting selected information to an  
8       output user interface.

1       15. The lead management system, as claimed in claim 14, further comprising:

2              means for updating and maintaining lead data from external sources; and

3              means for managing said lead data, said managing means comprising a lead usage

4 mechanism for controlling a lead quantity, a lead usage time interval, and a lead availability  
5 to a selected user.

1 16. The lead management system, as claimed in claim 15, wherein said lead usage quota  
2 mechanism grants a user a predetermined number of leads during said lead usage time  
3 interval.

1 17. The lead management system, as claimed in claim 16, wherein said lead usage quota  
2 mechanism conceals from other users said lead data during said lead usage time interval.

1 18. The lead management system, as claimed in claim 14, further comprising:  
2 means for enforcing predetermined business rule parameters,  
3 wherein said business rule parameters comprise a time interval for a selected lead in  
4 which no client contact is initiated.  
*A2  
end*

1 19. The lead management system according to claim 14, wherein an input customer profile is  
2 selectively entered by an individual sales agent, and said lead management capability supplies  
3 a best match output of a customer profile.

1 20. The lead management system according to claim 14, wherein said lead selection  
2 capability is for supporting a sales agent and to provide leads on an as-needed basis such that  
3 when said agent looks for new customers, said agent inputs through said means for inputting  
4 lead selection parameters for requesting leads that best fit what said agent desires.--

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REMARKS

Claims 1-20 are all the claims presently pending in the application. New claims 7-20 have been added to more completely define the invention.

Claims 1-6 stand rejected under 35 U.S.C. § 102 as being anticipated by Melchione et al. (U.S. Patent No. 5,930,764) (hereinafter "Melchione").

This rejection is respectfully traversed in view of the following discussion.